

NiiO - A Curated Art Experience

TROUBLESHOOTING

- Make sure both HDMI connectors are pushed all the way in (Display and ArtConsole)
- Make sure the Power Cable is pushed all the way in (Electricity socket and ArtConsole)
- Make sure the display is set to the correct HDMI source

If issue persists:

- Unplug the Power Cable from the ArtConsole and then plugging it back in.

ART SEEMS DAMAGED

- Make sure the HDMI Cable is not damaged.

VIDEO IS FROZEN:

- Unplug the Power Cable from the ArtConsole and then plugging it back in.

CONTENT UPDATE IS NOT RESPONDING

- Make sure the ArtConsole is connected to the internet (Whitelisted)
See Installation instructions

OTHER ISSUES?

- We are here to help! If any of the above did not work, please contact our support at marriott.support@niiO.com